**BALI RETREAT TERMS & CONDITIONS**

**We are thrilled you are coming to the retreat** held by Pilates Haus PTY LTD ABN 52851799379 (**we**, **our** or **us**). This document sets out the specifics of the retreat (**Retreat**) and incorporates the attached terms and conditions (**Terms**). By proceeding with your booking you agree to be bound by the Terms.

**RETREAT DETAILS**

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| **Term** | **Meaning** |
| **Retreat Name** | Pilates Haus Bali Relaxation Retreat |
| **Location** | Bingin Retreat JL Bingin Beach Pecatu Uluwatu BALI |
| **Retreat Date** | 4th to 9th March 2024 |
| **Ticket Purchasing Process** | Rooms may be purchased online and will be open to Members and non-members  Retreat may be purchased via direct debit leaving a deposit, entire amount up front or payment plan.  We reserve the right to decline your application to attend the Retreat at our absolute discretion if you are not considered an appropriate attendee at our sole discretion. |
| **Price** | Ticket prices for the Retreat are as follows:   * From $1995 - $2995 |
|  | The Price is subject to adjustment in accordance with the Terms. |
| **Payment Terms** | $300 deposit required upon booking.  Upfront payment + Early Bird prior to August 31st, 2023 ($50 discount twin share or $100 discount single king)  Amount Payment Plan (decided between both parties) Must be paid in full by January 1st, 2024. |
| **Inclusions** | The Price includes:  Accommodation 5 nights March 4 to 9 (check in 4pm on Monday 4th of March, check out Friday 10am 9th March)   * Breakfast and Dinners * Welcome drink + Canapes. * X 1 Balinese massage * Daily Pilates Matwork * Daily Yoga * Meditation + Sound healing * Use of pool and property * Butler on site daily until after lunch * Shower gel + Shampoo + Hair dryer + towels + Safety box + High speed internet   **Exclusions:**   1. Flights and Travel is not included. You are required to make your own arrangements to travel to DPS Bali. 2. Visa (approx. $50) 3. Transfers from DPS airport to Bingin (approx. $30) 4. Alcoholic beverages at beach club outing. |
| **Cancellation Notice Period** | 1. Cancellation by Participant, Pilates Haus will provide a full refund if you cancel within 24 hours of booking and that booking was made 90 days or more before the scheduled retreat date. 2. We do not otherwise provide cash refunds unless required by law. Subject to law and the 24-hour refund clause above, if you cancel your booking, or fail or are unable to attend a booked retreat, we will retain the following cancellation fees:   Weeks before departure Change and Cancellation Fee (% of the balance payment)  More than 90 days 25%  90-60 days 50%  Less than 60 days 100%  Cancellation fees will be deducted from your balance payment and the remainder (if any) will be refunded to you in the form of a credit note. You will not be entitled to a cash refund unless we are required by law to provide one. |
| **Governing Law**  **Passports & Visas**  **Travel Insurance** | Australia  You must ensure you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities for all locations forming part of your booking. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities are your sole responsibility. All travellers must have a valid passport for international travel. Many countries require at least 6 months validity from the date of entry. You release and indemnify In Balance from all responsibility and liability for any refusal of entry, detainment, or other action of immigration or other government authorities which may occur to you in connection with a retreat. If you need information regarding visa and other travel document requirements for your trip please let us know. We can obtain such information from an external visa advisory service provider on your behalf. We do not warrant the accuracy of such information and accept no liability for any loss or damage which you may suffer in reliance on it.  You must obtain travel insurance covering all dates and destinations of travel. Your insurance must cover at least: trip interruption, personal injury, medical expenses, evacuation and repatriation cover including during pandemic events. You will be required to provide documentary evidence confirming that you hold the above travel insurance prior to departure. If you fail to provide such evidence, we may treat your booking as being cancelled by you and clause 4 will apply. We will not be liable for any costs, losses or damage incurred by you resulting from your failure to comply with this clause |